

Reiss ESG Stakeholders

Key Stakeholders	How we engage
Suppliers and manufacturers	<ul style="list-style-type: none"> • Visits and meetings at Reiss Offices, Supplier Offices, Manufacturing sites • Next Code of Practice Factory Audits (Product suppliers) • Non-stock supplier questionnaire • Email correspondence • Policy updates via Segura system • Supplier conferences and training events
Customers	<ul style="list-style-type: none"> • In person interactions in our stores • Online customer care • Social media • Customer Research • Net Promoter Score data
Employees	<ul style="list-style-type: none"> • 121 meetings • Regular employee engagement surveys • Focus groups • CEO onboarding meetings with new starters • Town Hall meetings with CEO and leadership team • Internal comms platform – Style Hub • Learning and development interactions • Email updates • Company social events
Communities	<ul style="list-style-type: none"> • Participation in apparel industry collaborations provides insights into communities affected by value chain operations • Partnerships with selected charities • Respond to comments and requests for information
Shareholders	<ul style="list-style-type: none"> • Respond to queries and requests for information • In person meetings • Collaboration with Next ESG teams (majority shareholder)
Regulatory bodies	<ul style="list-style-type: none"> • Membership of trade organisations and industry collaborative initiatives • Respond to requests for feedback on policy changes through trade organisation memberships