

LIFETIME STRUCTURAL GUARANTEE FOR FURNITURE FRAMES & DINING TABLES

For selected Next Furniture items (which will feature the Next Lifetime guarantee logo) purchased from January 1st 2023, our Structural Guarantee covers your furniture against manufacturing faults or defects of the frame construction from the date of delivery. Items of garden furniture, mattresses, recliner sofas & chairs and children's furniture are not covered by this guarantee. When claiming, you will be required to provide proof of purchase. Your guarantee provides a repair service should your furniture item fail during the guarantee period. We reserve the right to use alternative materials, where the original is no longer available if fabric needs to be replaced in order to carry out a frame repair, this may not be exactly the same as the original fabric, but we will try to find the closest match from available current fabric. If your product cannot be repaired, or it is not cost effective for us to carry a repair, we will replace it with the same model, where available or, if this is no longer available, substitute an equivalent specification or value.

This guarantee does not cover: the feet of the item; where there is evidence of accidental or deliberate damage; where an item has been modified, altered or repaired by anyone other than us or at our instruction; wear and tear; where you have failed to properly maintain the item; if the structure has been subject to adverse moisture, or has been used in a non-domestic environment; if the product is in an unsanitary condition (for example, caused by pets), or exposure to chemicals or fluids. We reserve the right to refuse to collect and/or dispose of any unsanitary product. This guarantee is not transferable, if you sell or donate your furniture item to someone else.