

TOWER®

BUILT FOR BETTER SINCE 1912

MODEL:

10.4 LITRE
DUAL BASKET AIR FRYER



USER MANUAL



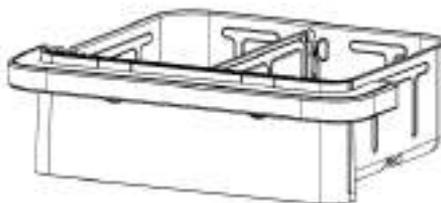
GREAT BRITISH DESIGN, INNOVATION AND EXCELLENCE

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THIS BOX CONTAINS

Instruction Manual
10.4L Dual Air Fryer
2 x Grill Plates



SPECIFICATIONS

RATED VOLTAGE	AC 220 - 240V~
FREQUENCY	50/60Hz
POWER CONSUMPTION	1700W
CAPACITY	10.4 Litre
TEMPERATURE RANGE	35°C - 200°C
TIME RANGE	1-60 Minutes (1-24 Hours for Dehydrate)

IMPORTANT SAFETY INFORMATION

Please read these safety **NOTES** carefully **BEFORE** using your Tower appliance.

These warnings have been provided in the interest of safety. Basic safety precautions should always be followed including the following:

KEY SAFETY POINTS

CAUTION:

During operation:

- Surfaces are hot. **DO NOT** touch the hot surfaces.
- Hot steam is released through the air outlet openings. Keep your hands and face at a safe distance from the steam and from the air outlet openings.
- Hot steam and air may escape when the appliance cooking basket is opened.

GENERAL SAFETY

- **DO NOT** immerse cords, plugs or any part of the appliance in water or any other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Children should not play with the appliance.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Cleaning and user maintenance should not be undertaken by children without supervision.
- Take care when any appliance is used near pets.
- Switch off and unplug before fitting or removing accessories, after use and before cleaning.
- Allow the appliance to cool down for approximately 30 minutes before fitting or removing accessories or cleaning.
- If the supply cord or appliance is damaged, stop using the appliance immediately and seek advice from the manufacturer, its service agent or a similarly qualified person.

- The use of accessory attachments is not recommended by the appliance manufacturer, apart from those supplied with this product.
- **DO NOT** use the appliance outdoors.
- **DO NOT** place the appliance on or near a hot stove top or heated oven.
- Take care when moving the appliance, or removing accessories and food as hot oil or other hot liquids may be present.
- This appliance is for household use only.
- **DO NOT** place anything on top of the appliance.
- **DO NOT** clean the appliance with metal kitchen utensils, caustic or abrasive cleaning agents or scouring sponges.
- **DO NOT** use this appliance for anything other than its intended use.

WHILST AIR FRYING

- Please ensure that the appliance is used on a stable, level, and heat resistant surface.
- **DO NOT** place the appliance on or near combustible materials such as a tablecloth or curtain.
- **DO NOT** place the appliance against a wall or against other appliances. Leave at least 10cm free space on the back and sides and 10cm free space above the appliance.
- **DO NOT** place the appliance in the presence of explosive and/or flammable fumes.
- **DO NOT** cover the air inlet and outlet during operation.
- Any accessories, baking trays or oven dishes used in the appliance will become hot. Always use oven gloves when handling or removing anything from the appliance.

IMPORTANT SAFETY INFORMATION

- **DO NOT** place food that is still packed in plastic wrap or plastic bags in the appliance.
- **DO NOT** allow food to come into contact with the heating element of the appliance.
- If the appliance begins to emit smoke, unplug it immediately. Only open the door once the smoke has cleared. Remove burnt remnants.
- **DO NOT** leave this appliance unattended whilst operating.
- **DO NOT** use any extension cord with this appliance.
- The appliance is not intended to be operated by means of an external timer or separate remote-control system.
- **DO NOT** pull the plug out by the cord as this may damage the plug and/or the cable.
- **DO NOT** plug and unplug with wet hands.

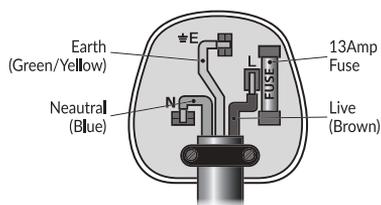
PLUG AND CORD

- Check that the voltage of the main circuit corresponds with the rating of the appliance before operating.
- **WARNING: DO NOT** let the cord hang over the edge of a table or counter, serious burns may result from the air fryer being pulled off the counter where it may be grabbed by children or become entangled with the user.
- **DO NOT** let the supply cord touch hot surfaces.
- **DO NOT** carry the appliance by the power cord.

It is important that this instruction manual is retained for future reference.

If the appliance is given to someone else, it should always be accompanied by these operating instructions, as they form an integral part of the appliance.

WIRING SAFETY FOR UK USE ONLY



IMPORTANT: As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are labelled in accordance with the following code:

Blue neutral [N] Brown live [L] Green/Yellow [EARTH] 

PLUG FITTING DETAILS (WHERE APPLICABLE).

- Plug Fitting Details (Where Applicable). The wire labelled blue is the neutral and must be connected to the terminal marked [N].
- The wire labelled brown is the live wire and must be connected to the terminal marked [L].
- The wire labelled green/yellow must be connected to the terminal marked with the letter [E].
- On no account must either the brown or the blue wire be connected to the [EARTH] terminal.

- Always ensure that the cord grip is fastened correctly.
- The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.
- If in doubt consult a qualified electrician who will be pleased to do this for you.

NON-REWIREABLE MAINS PLUG.

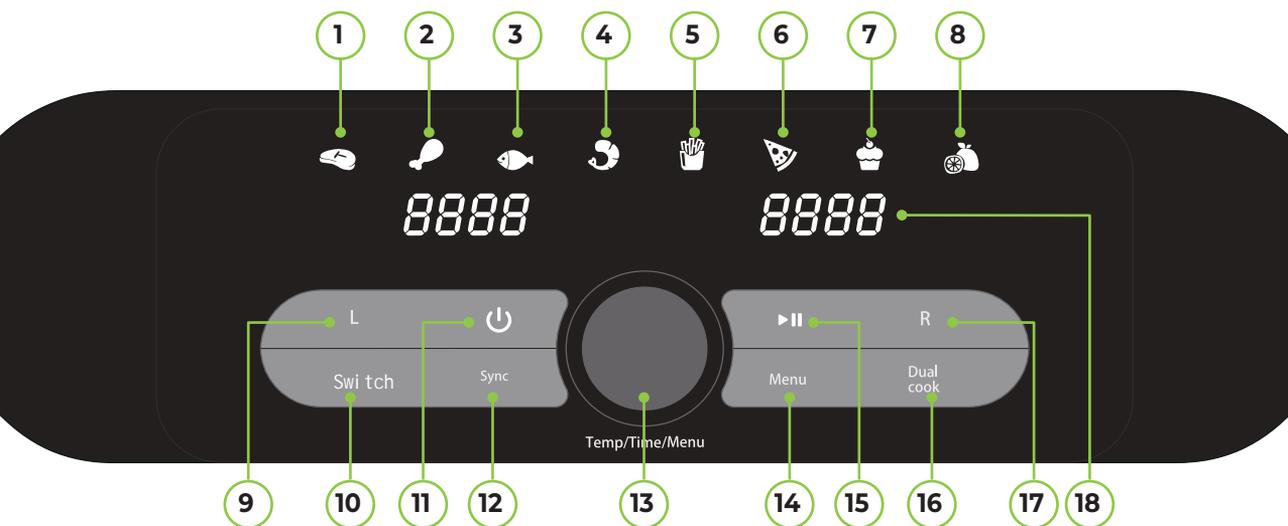
If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug - disconnect it from the mains - then cut it off of the mains lead and immediately dispose of it in a safe manner. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.

In the unlikely event the appliance develops a fault, stop using it immediately and seek advice from the Customer Support Team.

GETTING TO KNOW YOUR AIR FRYER



CONTROL PANEL AND DISPLAY

- | | |
|--------------------------------------|------------------------------------------|
| 1. Steak preset indicator | 10. Switch key |
| 2. Chicken preset indicator | 11. Power On/Off key |
| 3. Fish preset indicator | 12. Sync key |
| 4. Shrimp preset indicator | 13. Time/Temperature/Menu selection dial |
| 5. Fries preset indicator | 14. Menu key |
| 6. Pizza preset indicator | 15. Start/Pause key |
| 7. Bake preset indicator | 16. Dual Cook key |
| 8. Dehydrate preset indicator | 17. Right cooking basket selection key |
| 9. Left cooking basket selection key | 18. LED display |

STRUCTURE OF YOUR APPLIANCE



BEFORE FIRST USE

PREPARING FOR USE

1. Read all instructions and safety information carefully before first use. Please retain this information for future reference.
2. Remove your appliance from the packaging.
3. Check that there is no damage to the cord or any visible damage to the body.
4. Dispose of the packaging in a responsible manner.
5. Remove any stickers or labels from the appliance. DO NOT remove the rating label.
6. Thoroughly clean the grill plates and cooking plates with hot water, some washing-up liquid and a non-abrasive sponge. Dry thoroughly.
7. Place the grill plates on the bottom of the cooking basket before use.
8. Wipe the inside and outside of the appliance with a damp cloth. Dry thoroughly.
9. Do not fill the appliance with oil or frying fat. This appliance operates using hot air and requires very little to no oil.
10. Familiarise yourself with the control panel shown in the Specifications section.
11. Situate your appliance according to the Important Safety Instructions section.

NOTE: When using the appliance for the first time, a slight smoke or odour may be emitted. This is normal and will soon subside. Ensure that there is sufficient ventilation around the appliance.

USING YOUR AIR FRYER

This appliance allows for one cooking basket to be used while cooking.

AIR FRYER COOKING BASKET SAFETY SWITCH:

For your safety, this air fryer contains a safety switch in the cooking baskets, designed to keep it from accidentally turning on whenever the cooking baskets are not properly situated inside the appliance or the timer is not set. Before using your air fryer, please ensure that the grill plates are inside the cooking baskets and the cooking baskets are fully closed.

REMOVING THE COOKING BASKETS:

The cooking baskets can be removed fully from the air fryer. Pull on the corresponding handle at any time to slide cooking baskets out of the air fryer.

NOTE: If a cooking basket is removed from the main body of the fryer when in operation, the unit will automatically stop working the text 'Pot' will appear on the unit's LED display and the digits on the display will begin to flash. The unit will show the text 'Pot' until the cooking basket is reinserted. When the cooking basket is re-inserted, the air fryer will resume operation on the latest selected settings.

USING YOUR AIR FRYER

TURNING THE APPLIANCE ON/OFF:

1. Plug the unit into a mains socket. There will be a sound prompt, and the LED display will show '----'.
2. Press the Power On/Off key on the unit's control panel to turn the unit on. There will be a sound prompt and the control panel will illuminate.
3. Press the Power key again while the unit is turned on to put it into Standby mode. A twenty-second countdown will begin on the unit's LED screen to show it is being put into Standby mode.

SELECTING THE COOKING DRAWERS:

1. To select the cooking basket you wish to use, press the corresponding key on the unit's control panel. The corresponding side of the LED display will begin to flash.

PRE-SET MENUS:

The appliance's cooking temperature can be set manually, from 35°C to 200°C.

1. Once the unit is on and the required cooking basket or cooking baskets have been selected, select one of the unit's eight pre-set modes to start a cooking cycle. Press the Menu key on the unit's control panel to cycle through and select the available modes. The corresponding indicator will begin to flash and the default time and temperature settings for that mode will flash on the unit's LED screen to show which mode has been selected.
2. Once the desired cooking mode has been selected, press the Start/Pause key to start a cooking cycle. Alternatively, adjust the time and temperature, as detailed in the corresponding section of this instruction manual.

NOTE: It is not possible to change modes midway through a cooking cycle. To change modes when a cooking cycle is under way, that cycle must first be paused, cancelled or ended before the new cooking mode can be selected.

NOTE: A cooking mode **MUST** be selected before a cooking session can be started or any time and temperature settings can be adjusted.

NOTE: The pre-set times and temperatures for each program should be adjusted if necessary to ensure the food is fully cooked. Adjustments can also be made during the cooking process. Refer to the 'Setting the Temperature' and 'Setting the Timer' sections of this instruction manual for guidance on how to manually adjust each setting.

SETTING THE TEMPERATURE:

1. To adjust the temperature for a pre-set program, press down on the centre of the Time/Temperature/menu dial to activate the temperature selection function. The digits on the top half of the unit's LED display will begin to flash to show this function has been activated.
2. Once the temperature selection function is activated, turn the Time/Temperature/Menu dial to increase or decrease it, by increments of 5 degrees. Turn this dial clockwise to increase the temperature, or counter-clockwise to decrease it.

NOTE: Temperature ranges will differ according to the function or mode selected.

SETTING THE TIMER:

1. To adjust the cooking time for a cooking mode, press down on the centre of the Time/Temperature/menu dial twice to activate the time selection function. The digits on the lower half of the unit's LED display will begin to flash to show this function has been activated.
2. Once the time selection function is activated, turn the Time/Temperature/menu dial to increase or decrease it, by increments of 1 minute. Turn this dial clockwise to increase the cooking time, or counter-clockwise to decrease it.

USING YOUR AIR FRYER

NOTE: Cooking time ranges will differ according to the function or mode selected.

3. Alternatively, press the power On/Off key again to interrupt and cancel the cooking cycle. A twenty-second countdown will begin on the unit's LED display to indicate the cooking process has been ended.

STARTING AND PAUSING THE COOKING PROCESS:

1. Once the appropriate function, time and temperature have been selected, touch the Start/Pause key on the unit's control panel to start the cooking process. Alternatively, touch the Start/Pause key without programming the time or temperature to start a cooking session on the default settings for each mode.
2. Touch the Start/Pause key or the cooking basket selection key while the unit is in operation to pause the cooking process, and again while the unit is paused to resume it.
3. Alternatively, press the power On/Off key again to interrupt and cancel the cooking cycle. A twenty-second countdown will begin on the unit's LED display to indicate the cooking process has been ended.

COOKING WITH BOTH COOKING BASKETS:

- 1) "Sync" synchronization end function, not applicable to the "Dried fruit" menu. The "Sync" function needs to be set before starting and running, but cannot be set after starting and running. Press "L" or "R" and then adjust the menu and time and temperature parameters.
- 2) Press Sync to enter the synchronization end mode. Press Dual cook to exit the synchronization end mode.
- 3) Press the "Start/pause" button to start work, set the long time frying bucket to work first, and then another digital tube shows "Hold", when the two sides of the frying bucket time reaches the same, the two frying buckets work together.

COOKING SEPARATE INGREDIENTS – THE 'SYNC' FUNCTION:

- 4) Under the selected state of "Sync", if one side of the bucket is not set, press the "Start/Pause" key, and the other side of the bucket is not set, flash and beep two times to prompt you to set the menu and parameters of the corresponding bucket, or press the "Sync" button to cancel this function.
- 5) Press "Sync" to complete the function setting at the same time, and after starting to work, adjust the Hold side for longer than the working side, and the Hold side starts to work immediately, and the time/temperature \pm is still on the side being adjusted.
- 6) Press "Sync" to complete the function setting at the same time. After the work starts, adjust the time of the side that has started to work to be lower than the Hold side. The Hold side starts to work, and the time/temperature \pm is still on the side that is being adjusted.
- 7) When the dual bucket work mode "dry fruit" is selected: "Sync" exits the function. The "Dried Fruit" menu cannot use "Sync" with other menus.
- 8) Press the "Sync" key to complete the function setting at the same time. When you start to work, the other digital tube will display Hold for a long time, press the power key when the Hold side is not working, only the working side will have air cooling, and the side that is not working will not be air cooling

COOKING LARGER BATCHES – THE 'DUAL' FUNCTION:

To select and set the same time and

- t1) Press the "L" or "R" key to set the functions, and press the "Dual cook" key, the digital tubes on both sides and the selected menu will flash, and the other selected menus will be steady on.

- 2) Or press the "Dual cook" key first, and then press the "Menu Function key" to set. The default temperature and time are displayed on both sides of the digital tubes and blink.

- 3) Press the "Start/pause" key, both sides start to work at the same time, both sides of the digital tube display the same time and temperature.

- 4) In the working state, press the "L" or "R" key c4) In the working state, press "temperature time" to adjust the parameters, and the

USING YOUR AIR FRYER

digital tube display on both sides increases and decreases at the same time.

5) In the working state, press the "L" or "R" key corresponding to the left or right digital tube blinking, then press the "time temperature" to adjust the parameters, you can adjust the left or right parameters separately, after adjustment, the synchronization mode will be cancelled.

6) In Dual cook working state, the selected menu and digital screen are steady on, and other lights are off. correspond

6, food flip function reminder (Shake)

This parameter is valid only when the setting time is at least 6 minutes.

1) Turn the food prompt function, when the food is heated to the reminder time, the buzzer will prompt 4 sounds, and the digital screen of the corresponding left and right pan will flash and the temperature display of the digital tube will change to display "SHK", the digital tube time will be displayed normally, and the work will proceed normally. After the prompt tone is completed, the digital screen will stop flashing, the normal time will be displayed, and the corresponding bucket will display "SHK". Open the frying bucket and turn it over, put it back in the bucket or press "Shake" to display the normal time and temperature.

Large single bucket mode (Only)

Insert the divider between the two barrels to make a large bucket.

Large drums run at synchronized heating times

1) Mode Select menu state, press "Switch" key to enter large single bucket mode.

2) Select the menu, the corresponding menu function, the left and right digital tube blink, the left display parameters, the right display "Only".

2) After selecting the menu, press the "Start/Pause" key to start working, the digital tube displays the time and temperature, and the corresponding menu functions, left and right digital tubes are always on.

3) In the working state, key knob button adjustment parameters, digital tube display increase and decrease.

SUGGESTED TIMES/TEMPS

SETTINGS TABLE:

NOTE: Once a pre-set mode has been selected, the cooking time and temperature can be adjusted manually, to suit any number of foods. This settings table will help you to select the basic settings for a variety of popular ingredients.

NOTE: Keep in mind that these settings are indications. As ingredients differ in origin, size, shape and brand the best settings for the ingredients cannot be guaranteed.

NOTE: Because the Rapid Air technology instantly reheats the air inside the appliance, removing the drawer briefly out of the appliance during hot air frying barely disturbs the process.

NOTE: Add 3 minutes to the preparation time before you start frying if the appliance is cold.

Menu	Default Temp (°C)	Default Time (Mins)	Dual cook Time (Mins)	Temp Range (°C)	Time Range (Mins)
Steak	190	15	20	80-200	1-60
Chicken	200	25	30	80-200	1-60
Fish	200	15	20	80-200	1-30
Prawns	200	08	10	80-200	1-60
Fries	200	23	30	80-200	1-60
Pizza	150	12	12	80-200	1-60
Cake	150	12	12	80-200	1-60
Dehydrate	55	8h	8h	35-80	1h-24h

ACCESSORIES/SPARE PARTS

Spare part replacements and accessories are available to purchase via:



+44 (0) 333 220 6066



www.towerhousewares.co.uk

PART NO	DESCRIPTION	IMAGE
T1714401	Grill Plate	
T1714402	SEPARATOR	

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
The air fryer does not work	The appliance is not plugged in.	Plug the appliance into an earthed wall socket.
	A cooking basket or cooking mode has not been selected.	Select the required cooking basket and cooking mode by pressing the corresponding buttons on the unit's control panel.
	The Start/Stop key has not been pressed.	Press the Start/Stop key.
	The cooking pots are open and the selected function is paused.	Close the cooking pots to automatically resume the selected function.
The cooking pots will not slide inside the unit properly.	There is too much food in the cooking pots.	Take care not to overfill the cooking pots.
The fried ingredients are not done.	Too much food has been added to the air fryer.	Put smaller batches of ingredients in the air fryer. Smaller batches are fried more evenly.
	The set temperature is too low.	Set to an appropriate temperature or select the appropriate pre-set program from the unit's control panel.
	The cooking time is too short.	Set an appropriate cooking time or select the appropriate pre-set program from the unit's control panel.
Fresh fries are fried unevenly in the air fryer.	Wrong type of potatoes used.	Use fresh potatoes and make sure they stay firm during frying.
	The potato sticks were not rinsed adequately before frying.	Rinse the potato sticks properly to remove starch from the outside.
Fried snacks are not crispy or evenly fried when they come out of the air fryer.	Some food materials have to be fried with oil.	Brush a thin layer of oil on the surface of the food first, then start to fry it.
	Wrong type of snacks used.	Use oven snacks or lightly brush some oil onto the snacks for a crispier result.
	Food is stuck together or not in an even layer.	Shake or turn the food periodically through the cooking process.
Fresh fries are not crispy when they come out of the air fryer.	The crispiness of the fries depends on the amount of oil and water in the fries.	Make sure you dry the potato sticks properly before you add the oil. Cut the potato sticks smaller for a crispier result. Add slightly more oil for a crispier result.
The appliance is smoking.	The ingredients have a high oil content.	Smoking will be normal.
	The appliance contains grease from a previous use.	White smoke is caused by grease heating up inside the fryer. Clean the appliance properly after each use.
The food is burned	An inappropriate temperature has been set.	Follow the suggested settings or food manufacturer's recommendations.
	The food was added before pre-heating was complete.	Add food to the appliance only once pre-heating is completed.
	The food was cooked for too long.	Check on the progress of the food periodically throughout the cooking process.
	The food was left in the appliance after the cooking time had elapsed.	Remove the food from the appliance as soon as the cooking time has elapsed.

CLEANING AND CARE

WARNING! Do not immerse the appliance in water or any other liquid.

NOTE: Clean the appliance after every use.

1. Do not use metal kitchen utensils or abrasive cleaning materials to clean the cooking baskets and grill plates, as this may damage the non-stick coating.
2. Clean the cooking baskets and grill plates with hot water, some washing-up liquid and a non-abrasive sponge or brush.

Tip: If food residue is stuck to the grill plates or the bottom of the cooking baskets, leave them to soak in hot water and some washing-up liquid for a few hours or overnight.

3. DO NOT allow water or any other liquid to enter the unit.
4. Wipe the outside of the appliance with a damp cloth.
5. Wipe the inside of the appliance with hot water and a non-abrasive sponge.

6. Clean the heating element with a cleaning brush to remove any food residues.

7. Ensure all parts are thoroughly dry before use.

NOTE: The cooking baskets are **NOT** dishwasher-proof. **NEVER** place the cooking baskets in the dishwasher.

STORAGE

- Ensure that the air fryer is cool, clean and dry before you store it.
- Store the appliance in a cool and dry place.

DISPOSAL OF THE UNIT

Appliances bearing the symbol shown here may not be disposed of in domestic rubbish. You are required to dispose of old electrical and electronic appliances like this separately.

Please visit www.recycle-more.co.uk or www.recyclenow.co.uk for access to information about the recycling of electrical items.

Please visit www.weeeireland.ie for access to information about the recycling of electrical items purchased in Ireland.

The WEEE directive, introduced in August 2006, states that all electrical items must be recycled, rather than taken to landfill.

Please arrange to take this appliance to your local Civic Amenity site for recycling, once it has reached the end of its life.



CUSTOMER SUPPORT

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team:



+44 (0) 333 220 6066



www.towerhousewares.co.uk

Please have your Model No. available. This can be found on the front cover of this instruction manual and on the appliance's rating label.

WEIGHTS AND MEASURES

Check these charts for basic imperial to metric conversions of weights.

IMPERIAL	Metric
1/2 oz	15g
1 oz	30g
2 oz	60g
3 oz	90g
4 oz	110g
5 oz	140g
6 oz	170g
7 oz	200g
8 oz	225g
9 oz	255g
10 oz	280g
11 oz	310g
12 oz	340g
13 oz	370g
14 oz	400g
16 oz	425g
1 lb oz	450g

METRIC	IMPERIAL	US CUPS
250ml	8 fl oz	1 cup
180ml	6 fl oz	3/4 cup
150ml	5 fl oz	2/3 cup
120ml	4 fl oz	1/2 cup
75ml	2 1/2 fl oz	1/3 cup
60ml	2 fl oz	1/4 cup
30ml	1 fl oz	1/8 cup
15ml	1/2 fl oz	1 tablespoon



HOMEMADE FRIES

INGREDIENTS

2 large potatoes

½ tbsp. paprika

Pinch of salt

Pinch of pepper

1 tbsp. sunflower oil

1. Wash, peel and slice the potatoes.
2. Dry with kitchen paper.
3. Cut the potatoes into your desired length and thickness.
4. Bring a large pot of water to the boil with a pinch of salt. Add the chips and allow to part boil for 10 minutes.
5. Strain the fries and immediately run under cold water to stop them from cooking any more.
6. Pour the oil in a bowl, with the paprika, salt and pepper. Put the fries on top and mix until all the fries are coated.
7. Remove the fries from the bowl with your fingers or kitchen utensil so that the excess oil stays behind in the bowl.
8. Place the fries in the air fryer and then set the fryer to cook as per the suggested times/temperature in the Settings Table.

Variations: Try replacing ½ tbsp. of paprika with ½ tbsp. garlic powder, or ½ tbsp. of grated parmesan cheese.





HONEY LIME CHICKEN WINGS

INGREDIENTS

- 12 chicken wings
- 2 tbsp soy sauce
- 2 tbsp honey
- 1 ½ tsp salt
- ¼ tsp white pepper
- ¼ tsp black pepper
- 2 tbsp fresh lime juice

METHOD

1. Place all the ingredients inside a large mixing bowl or zip-locked sealing bag and mix them well. Marinate in the refrigerator for at least 4 hours (preferably overnight)
2. Evenly scatter the chicken wings across the basket.
3. Cook the wings, turning halfway through as per the suggested time and temperature settings.





MOLTEN CHOCOLATE LAVA CAKE

INGREDIENTS

- 100g dark chocolate chips
- 100g unsalted butter
- 1 ½ tbsp. self-raising flour
- 2 eggs
- 2 ½ tbsp. sugar

METHOD

1. Melt the chocolate and the butter, stirring all the time.
2. Stir the flour into the mixture, mix it in lightly and set the mixture aside.
3. In a separate mixing bowl, mix together the eggs and sugar until light and frothy. Mix in the chocolate sauce slowly until the ingredients are well blended together.
4. Pour the batter into an oven-safe cup or ramekin and place it inside the air fryer.
5. Turn the air fryer to 190°C for 6 minutes.
6. When ready, top with ice-cream and serve immediately.



NOTES

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thank you!



We hope you enjoy your appliance for many years...

This product is guaranteed for 12 months from the date of original purchase.

If any defect arises due to faulty materials or workmanship, the faulty products must be returned to the place of purchase.

Refund or replacement is at the discretion of the retailer.

THE FOLLOWING CONDITIONS APPLY:

The product must be returned to the retailer with proof of purchase or a receipt.

The product must be installed and used in accordance with the instructions contained in this instruction guide.

It must be used only for domestic purposes.

It does not cover wear and tear, damage, misuse or consumable parts.

Tower has limited liability for incidental or consequential loss or damage.

This guarantee is valid in the UK and Eire only.

The standard one year guarantee is only extended to the maximum available for each particular product upon

registration of the product within 28 days of purchase. If you do not register the product with us within the 28 day period, your product is guaranteed for 1 year only.

To validate your extended warranty, please visit www.towerhousewares.co.uk and register with us online.

Please note that length of extended warranty offered is dependent on product type and that each qualifying product needs to be registered individually in order to extend its warranty past the standard 1 year.

Extended warranty is only valid with proof of purchase or receipt.

Your warranty becomes void should you decide to use non Tower spare parts.

Spare parts can be purchased from www.towerhousewares.co.uk

Or call our Customer Support Team on: **+44 (0) 333 220 6066**

